



Customer Sales and Service Consultant

Hays • Melbourne CBD VIC



Base pay

\$26 - \$30 / hr



Work type

Temporary



Contract type

Permanent

Perks

Training

Skills

TIME MANAGEMENT

QUALITY/CUSTOMER SERVICE

Full job description

Your new company

Work for a leading food and beverage distribution organisation known for delivering exceptional service to their customers across Australia.

Your new role

You will be managing inbound calls and emails from new and existing customers, processing orders and payments, updating details and handling general account queries. You will also maximise sale opportunities by identifying customer needs and discussing company promotions.

- Provide quality customer service
- Update customer policies as per their requests
- Ensure availability to manage telephone and other customer enquiries at scheduled times
- Work to meet individual and team KPI's and targets

What you'll need to succeed

- Demonstrated passion for customer service
- Ability to work collaboratively within a team environment

Job details



Date posted

20 Oct 2021



Expiring date

20 Oct 2022



Category

Customer Service & Call Centre



Occupation

Retail Assistants



Base pay

\$26 - \$30 /hr



Contract type

Permanent



Work type

Temporary



Job mode

Standard business hours



Work Authorisation

Australian citizen /
Permanent resident

- Solid organisational and time management skills
- Flexibility and resilience

To be successful in these roles commencing in early November you will be available to work across a rotating roster from 7 am to 7 pm from Monday to Friday, and 7 am to 6 pm Saturdays.

What you'll get in return

In return you'll be provided with training and ongoing support in a collaborative team environment and much more.

What you need to do now

If you are interested in this role, click 'apply now' to forward an up-to-date copy of your CV, via our secure portal or contact Katherine Montoya at katherine.montoya@hays.com.au to discuss more in detail.

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